CAN I SCHEDULE A GROUP?

If your club or organization serves seniors and people with disabilities, and you would like to schedule a group trip, arrangements can be made by writing a letter at least four weeks in advance to the following address:

Passaic County Para-Transit
930 Riverview Drive, Suite 200
Totowa, NJ 07512

Prepare your request on club letterhead and include the date of the trip, number of participants, start and end time, rain date, contact person’s name, telephone number, pick-up and destination point, number of people using mobility devices and any other pertinent information necessary for transportation.

Once the request is approved, you will receive a phone call within approximately one week to confirm all information.

HOLIDAYS

Be sure to check with your provider if they are providing transportation on these holidays:

- New Years Day
- Martin Luther King Jr. Day
- President’s Day
- Good Friday
- Memorial Day
- Independence Day
- Labor Day
- Columbus Day
- Election Day
- Veterans Day
- Thanksgiving Day
- Day after Thanksgiving
- 1/2 Day Christmas Eve
- Christmas Day
- 1/2 Day New Year’s Eve
**What is Para-Transit?**

Passaic County Para-Transit is a curb to curb transportation service for senior citizens and people with disabilities residing in Passaic County. Seniors are eligible at 60 years of age.

You may call Monday through Friday between the hours of 8:00 AM to 4:00 PM to reserve a trip. Trips may be one-way, round trip or recurring trips. All rides are scheduled on a first come first served basis, depending on availability.

- Lift equipped vans are available to accommodate people using a mobility device.
- Transportation to the Veteran’s Hospital in East Orange is available every Monday and Tuesday by Passaic County Para-Transit, Wednesday by Clifton Outreach, and Thursday by the City of Paterson.

This service is funded by the Board of Chosen Freeholders, New Jersey Transit, the Federal Transit Administration, New Jersey Casino Tax Revenue and the Passaic County Department of Senior Services, Disability & Veterans Affairs.

**Who Do I Call?**

The following is a list of providers grouped according to the town in which the customer lives in Passaic County.

- **City of Clifton**: Clifton Outreach
  973-470-2235
- **City of Passaic**: Senior Affairs
  973-365-5754

For all Municipalities listed below, please call 973-305-5756.

- Bloomingdale
- Haledon
- Hawthorne
- Little Falls
- North Haledon
- Paterson
- Pompton Lakes
- Prospect Park
- Ringwood
- Totowa
- Wanaque
- Wayne
- West Milford
- Woodland Park

**Provide the Following Information When You Call:**

- Name
- Address
- Phone Number
- Date of Birth
- Emergency Contact (Name and Phone Number)
- Indicate if you use a Mobility Device
- Date of Trip Request
- Destination (Name, Address and Phone Number)
- Return Time

You may travel outside Passaic County for your appointments. If we cannot accommodate your trip request due to high scheduling demands, we may ask you to modify your time of travel.

**Cost**

There is no fee for this service, however a donation of $2.00 per trip is suggested. All donations are used to support Para-Transit. A donation box and envelopes are available on each bus and are provided by the driver. **Tipping the driver is strictly prohibited.**

Anyone receiving services has an opportunity to contribute to the cost of the services but there is no obligation to contribute. All contributions are purely voluntary. Your privacy and confidentiality with respect to this donation will be protected. Services are not affected by the ability or lack of ability to contribute.

**Title VI discrimination complaint forms are available.**

**Call Monday through Friday 8:00 AM to 4:00 PM**