Visitors Code of Conduct

Preakness Healthcare Center is committed to provide a safe, respectful and supportive environment for the delivery of care and services, ensuring the safety and well-being of all residents, visitors, staff and volunteers.

To ensure this, we expect that you abide by these guidelines:

- Treat others with respect, dignity and privacy of all individuals.
- Comply with all privacy and applicable policies regarding not taking photographs or audio/video recordings of any care/treatment nor of any resident, physician, volunteer, staff without their permission.
- Be mindful and sensitive to the needs of others by keeping noise to a minimum.
- Use a calm voice and non-threatening body language to others.
- Respect quiet times and areas designated by our facility.

You will be asked to leave for violating any of the above guidelines or for the following:

- You appear to be ill or intoxicated.
- You refuse to follow isolation precautions or resident safety precautions.
- You are not respectful or considerate of others.
- Your behavior is deemed threatening or menacing to others.
- You are in possession of controlled or illegal substances (Law Enforcement will be notified).

Visitors who do not comply with our Code of Conduct will be asked to leave the property and may be escorted off the facility grounds by Security Staff and/or Passaic County Sheriff Officers. In addition, non-compliant visitors may need to follow supervised or restricted visitation privileges as directed.

Thank you for your cooperation.