

Passaic County
DEPARTMENT OF SENIOR SERVICES
AGING • VETERAN AFFAIRS • PARATRANSIT
• NUTRITION SERVICES • ENERGY ASSISTANCE



BREAKDOWN
OF
SERVICES

Business Hours

Monday- Friday
8:30am to 4:30pm

930 Riverview Drive, Suite 200
Totowa, NJ 07512
973-569-4060

Senior Services

For additional information on any of the programs and services listed within this breakdown of services guidebook, please call 973-569-4060.

Information & Assistance serves as the entry point and a source of information and referrals to direct services, community resources and provides consumers with information to appropriate programs and services.

- Benefit screening and entitlement consultation
- Medicare Insurance Counseling: free, objective confidential health insurance assistance available to Medicare beneficiaries; and Information on: Medigap, Medicare Advantage Plans and Medicare Part D
- Medicaid enrollment assistance
- Farmers' Market Voucher Program
- Annual Senior Art Show
- Property tax reimbursement programs
- PAAD/ Senior Gold applications
- Home Energy Assistance
- Presentations



State Health Insurance Assistance Program (SHIP) The Information and Assistance staff is also fully trained to give objective information to help Medicare beneficiaries make informed choices and good care decisions. The Department offers community educational presentations to senior groups.

Senior Farmers' Market Nutrition Program Provides individuals who are age 60 and over who meet the financial eligibility with \$50.00 of seasonal benefits to purchase fresh fruits and vegetables at participating farm stands.

Annual Senior Art Show Passaic County residents age 60 and over can submit a piece of artwork completed in the last three years to be displayed and judged. First place winners will have their work submitted into the state art show. A reception is held for all participants at the end of the display period.

Property Tax Reimbursement Programs

Affordable New Jersey Communities for Homeowners and Renters (ANCHOR) Formerly known as Homestead Benefit Program- provides property tax relief to eligible homeowners and renters.

Property Tax Reimbursement/Senior Tax Freeze- program reimburses eligible New Jersey residents who are senior citizens or disabled persons for property tax increases on their principal residence.

Annual Property Tax Deduction/Credit- annual deduction of up to \$250.00 from property taxes for homeowners age 65 and older, or those receiving Social Security Disability benefits and who pay property taxes on their principal residence in New Jersey.

NJSAVE An online or paper application to help low-income seniors and individuals with disabilities save money on Medicare premiums, prescription costs, and other living expenses such as the Supplemental Nutrition Assistance Program (SNAP). This application is used to apply for the following programs:

- Pharmaceutical Assistance to the Aged and Disabled (PAAD)- a state-funded program that helps eligible seniors and individuals with disabilities save money on their prescription drug costs.
- Senior Gold Prescription Discount Program- helps low to middle income New Jersey seniors with the cost of their prescription drugs by paying up to 50% of their out-of-pocket costs. Part D is still the primary payer.
- New Jersey Lifeline Credit - Benefit of \$225.00 helps eligible homeowners and renters with electric and natural gas costs. This program also includes renters who utilities are included in their rent. Only one in a household is entitled to this assistance. Applications are accepted all year round.
- Specified Low Income Medicare Beneficiary (SLMB)- The SLMB Program is a state program that helps pay Part B premiums for people who have Part A and limited income and resources.

Division of Home Energy Assistance & Weatherization

Universal Service Fund (USF) – Must be income eligible and spend more than 3% of household income on gas and/or electricity; or spend more than 6% of household income on electric heating. USF provides monthly credit towards gas and or electric services. Residents must have a utility provider. Applications are accepted all year round.

Low Income Home Energy Assistance Program (LIHEAP) – Assists people to pay their winter heating costs (includes: electric, natural gas, oil, and other deliverable fuels). LIHEAP payment is in the form of one lump sum amount per winter season. You may qualify even if your heat is included in the rent.

Payment Assistance for Gas and Electric Program (PAGE) – a payment assistance program designed to assist moderate income households. May be eligible to receive a grant toward your PSE&G bill. Resident(s) must NOT have received LIHEAP assistance within one year of the start of the current heating season or USF within the past 6 months; have a balance on your PSE&G bill and/or disconnected for non-payment; have made 2 payments of at least \$25 within the last 6 months or \$100 in the past 90 days.

NJSHARES Provides energy assistance to moderate and fixed income households experiencing a financial crisis for those aged 65 and older or those receiving Social Security Disability benefits with households up to three residents. Resident can receive a grant of UP to \$700 towards heating and UP to \$300 towards electric. Residents must not have received LIHEAP or USF within the past 12 months; meet income eligibility and program guidelines; have a balance on your PSE&G bill and/or disconnected for non-payment; have a history of “good faith” payments.

Weatherization- helps reduce energy costs to low-income persons by improving the energy efficiency of their homes while ensuring their health and safety.

- Sealing cracks & drafts to reduce heat loss
- Insulation of attics/walls
- Heating system repairs/replacement
- Efficient lighting upgrades
- Refrigerator replacements
- Window and/or door repair/replacement
- Window sealing

Presentations Staff is able to do presentations to community organizations and groups upon request regarding information, programs, services, and/or Medicare updates.

Legal Services Provides legal assistance or representation on consumer cases, such as Bankruptcy; Credit Problems/Collections; Certain Mortgage Foreclosures; Rent Control and Simple Wills. Call our department for further information & screening process.

Care Management and Care Coordination within the department can offer a viable alternative to institutional care and provide seniors, persons with disabilities and family caregivers the opportunity to explore multiple community options for care in the home.

Care Managers in the department are available to evaluate and assist individuals and their families to navigate a complex community care system that provides valuable linkages to services. Staff is able to assess an individuals' needs and coordinate the ongoing services provided.

Care Management & Caregiver Assistance

- The development and coordination of a coherent care plan for the vulnerable and/or functionally impaired older individuals
- Clinical and/or financial eligibility is determined by completing a community screen with a care manager
- Participants work with a care manager to create a Plan of Care once enrolled.
Services may include:
 - Adult Day Care
 - Chore Services
 - Homemaker Assistance
 - Personal Emergency Response System
 - Respite Care
 - Transportation
 - Personal Care (bathing and grooming)

Community Assistance Relief Education Support (CARES): is a consumer driven program that provides a broad array of services to enable caregivers to better understand and utilize services to maintain themselves while providing care to others. CARES is a participant-direct program, meaning the caregiver and the care recipient work jointly with a care manager to develop and oversee his/her service plan.

Jersey Assistance for Community Caregiver (JACC): is a program that provides in-home services to seniors at risk of placement in a nursing facility. JACC includes an array of services designed to supplement the assistance given by the individual's caregiver network. This program works to enhance the individual's community care options.

Managed Long Term Support & Services (MLTSS): is a Medicaid waiver program that provides access to a wider range of in-home long-term supportive services for a greater number of seniors and adults with physical disabilities who meet the income, asset and nursing facility level of care requirements established by Medicaid. Services are designed to supplement – not replace – the assistance already being provided by family, friends and neighbors.

Personal Assistance Services Program (PASP): is a personal care assistance program that provides up to 40 hours per week of routine, non-medical personal care assistance to adults with permanent physical disabilities who are 18 years of age or older, who are employed, preparing for employment, attending school or involved in community volunteer work and who are able to self-direct their own services.

Statewide Respite Care Program: is a program that provides short-term or periodic break to family (or other caregivers) from the demands of daily care for functionally impaired persons, including the frail elderly. This This respite may be provided for a short time, or occasionally.

For example, services could be provided to:

- Allow the caregiver to take a vacation: Cover care when a caregiver needs surgery or has an emergency: Give the caregiver time to take care of him/herself, run errands, etc.

Statewide Respite is care for the caregiver, not for the care recipient. While services are given to the care recipient, it's for the purpose of giving the caregiver a break

Notes:

Primary Physician:

Pharmacy Telephone Number:

Municipal Telephone Number:

Electric Company:

Water Company:

Other Important Contact Numbers:

Division of Nutrition Services:

Meals On Wheels - provides a daily meal to frail and homebound residents who are unable to provide for their own nutritional needs due to acute/chronic illness or handicap. Please note that applicants must meet specific program requirements in order to be eligible for this service.

- Weekend meals to eligible participants
- In-home assessments completed
- 14 Routes serving all municipalities in Passaic County
- Over 700 meals delivered daily

Congregate Nutrition Centers

- Provides a variety of recreational, informational and/or health-related programs and activities
- Daily hot meals (1/3 RDA) Monday – Friday

Locations:

Passaic	Annabelle Shimkowitz Senior Center 330 Passaic Street, Passaic	973-881-4988
Paterson	Riverside Senior Center 168 5 th Avenue, Paterson	973-225-0231
Clifton	Lester Herschaft Senior Center 900 Clifton Avenue, Barn C Clifton	973-265-1540
Bloomingtondale	Bloomingtondale Senior Center 101 Hamburg Turnpike, Bloomingtondale	973-835-4433
Hawthorne	Hawthorne Senior Center 970 Goffle Road, Hawthorne	973-423-1027
Totowa	Totowa Senior Center 930 Riverview Drive, Suite 200, Totowa	973-569-4088
West Milford	West Milford Senior Center 666 Macopin Rd, West Milford	973-557-6474

Passaic County Social Adult Day Care

This program has been serving the senior citizens of Passaic County since its inception in 1978. A monthly calendar of events provides structured activities facilitated by the activities coordinator. Transportation is provided to and from the Center. There is also musical entertainment, theme parties, trivia and group games.

The Adult Day Program staff monitors blood pressures and weight as well as educational speakers relating to senior issues.

- Social & recreational activities in a structured/ supervised environment
- Daily hot meal
- Transportation
- Health screening
- Health counseling
- Educational Programs
- Arts & Crafts



Telephone Reassurance

Clients are called regularly to determine if they are safe and well and to provide social contact and friendly conversation. Ongoing monitoring and early detection of changes in a client's condition is referred to a staff member for follow-up.

- Scheduled telephoning to homebound isolated individuals to determine if they are safe and well
- To provide social contact and conversation
- Ongoing monitoring and early detection of changes in client's condition
- Provide referral to appropriate services

Transportation Services – Para Transit

Para-Transit provides curb to curb transportation services for older adults, age 60 and over, and people with disabilities residing in Passaic County. Lift-equipped vans are available to accommodate people using a mobility device.

You may call Monday through Friday 8:00 AM to 4:00 PM to reserve a trip. Trips may be one-way, round trip or recurring trips. All rides are scheduled on a first come, first serve basis, depending on availability.

- Transportation provided to and from Congregate Nutrition Sites
- Transportation to and from Adult Day Care Center
- On-demand rides for Medical appointments and dialysis
- Trips to VA Hospital in East Orange every Monday and Tuesday

If your club or organization services seniors and/or people with disabilities, and you would like to schedule a group trip, arrangements can be made by writing a letter at least four weeks in advance to the following address:

**Passaic County Para-Transit
1310 Route 23 North
Wayne, NJ 07470**

Veterans Services

Provides information and coordination of benefits for eligible veterans of the United States Armed Forces.

- Information on health clinic
- Discharge papers and information
- Application for VA Benefits
- State directory and County entitlements
- Distribution of honorary medals
- File claims
- In-home assistance services
- Outreach

Other Special Projects and Activities:

- Quarterly Newsletter is available upon request.
- Social Events
- Medicare Educational Seminars
- AARP Driver Safety Courses
- Senior Police Academy
- Educational Seminars

Resource Sites

- www.passaiccountynj.org
- <https://www.facebook.com/passaiccountynj/>
- www.state.nj.us/humanservices/doas/paad
- <https://www.state.nj.us/humanservices/doas/services/njsave/>

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