

2026 HOLIDAYS

Be sure to confirm whether transportation is available on these holidays:

January 1: New Year's Day
January 19: Martin Luther King Jr. Day
February 16: President's Day
April 3: Good Friday
May 25: Memorial Day
June 19: Juneteenth
July 3: Independence Day
September 7: Labor Day
October 12: Columbus Day
November 3: Election Day
November 11: Veterans Day
November 26: Thanksgiving Day
November 27: Day after Thanksgiving
December 24: 1/2 Day Christmas Eve
December 25: Christmas Day
December 31: 1/2 Day New Year's Eve

Non-Discrimination Policy: Passaic County Paratransit operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964, as amended. Any person who believes that she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint in writing to Passaic County Paratransit. To file a complaint, or for more information on Passaic County Paratransit's obligations under Title VI write to: 1310 Route 23 N. Wayne, NJ 07470 or visit www.passaiccountynj.org/paratransit. Transportation services provided by this agency are in whole or part funded through federal funds received through NJ TRANSIT and as an individual you also have the right to file your complaint to both Passaic County Paratransit as well as the Federal Transit Administration. Complaints may also be filed with the Federal Transit Administration in writing and may be addressed to: Title VI Program Coordinator, East Building, 5th Floor - TCR, U.S. Department of Transportation, Federal Transit Administration, Office of Civil Rights, 1200 New Jersey Avenue, SE, Washington, DC 20590. If this information is needed in another language, contact 973-305-5756.

2026 PASSAIC COUNTY BOARD OF COUNTY COMMISSIONERS

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Rich History, Bright Future



A DIVISION OF THE DEPARTMENT OF SENIOR SERVICES, DISABILITY AND VETERANS AFFAIRS

PASSAIC COUNTY PARATRANSIT



Sponsored by the Passaic County Board of County Commissioners and New Jersey Transit

1310 Route 23 North
Wayne, NJ 07470

Phone: 973-305-5756
Fax: 973-305-9328

www.passaiccountynj.org/paratransit

If you require this information in an alternate format, please call 973-305-5756.

Passaic County Paratransit is a curb to curb transportation service for residents 60 years of age or older and for people with disabilities residing in Passaic County. Service animals and portable oxygen will be accommodated. Lift equipped vans are available to accommodate people using a mobility device.

Trips may be one-way, round trip, or recurring trips, and you may travel outside Passaic County. All rides are scheduled on a first come, first served basis depending on availability. Transportation is available to the Veteran's Hospital in East Orange on Mondays and Tuesdays by Passaic County Paratransit and Wednesdays by Clifton Outreach.

The Passaic County Paratransit Program is funded by the Passaic County Board of County Commissioners, NJ Transit, Federal Transit Administration, and NJ Casino Tax Revenue.

ADA COMPLAINTS AND REQUESTS

To make an ADA complaint and/or a reasonable accommodation request with Passaic County Paratransit, please contact Division Director Ahmet Akdag via email to AhmetA@passaiccountynj.org or by phone at 973-305-5763.



WHO DO I CALL?

City of Clifton Residents: 973-470-2235

City of Passaic Residents: 973-365-5754

For all other municipalities: 973-305-5756

Please call Monday through Friday between 8:00am and 4:00pm to reserve a trip. Please provide the following information:

- Name
- Address
- Phone Number
- Date of Birth
- Emergency Contact (Name and Phone)
- Indicate if you use a Mobility Device
- Date of Trip Request
- Destination (Name, Address, and Phone)
- Return Time

If we cannot accommodate your request due to high scheduling demands, we may ask you to modify your time of travel.

CAN I SCHEDULE A GROUP?

If your organization serves seniors or people with disabilities and you'd like to schedule a group trip, send a letter at least four weeks in advance to: *Passaic County Paratransit, 1310 Route 23 North, Wayne, NJ 07470.* Use club letterhead and include trip details (date, rain date, start and end times, pick-up and destination points, number of participants, number of people using mobility devices, and contact person's name and phone number). You'll receive a confirmation call within about a week once the request is approved.

COST

There is no fee for this service, however a donation of \$2.00 per trip is suggested. All donations are used to support Paratransit. Donation box and envelopes are available on each bus and are provided by the driver. Tipping the driver is strictly prohibited.

Anyone receiving services has an opportunity to contribute to the cost of the services but there is no obligation to contribute and all contributions are purely voluntary. Your privacy and confidentiality with respect to this donation will be protected and services are not affected by the ability or lack of ability to contribute.